

EXETER & DISTRICT BUS USERS GROUP

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AIMS AND AMBITIONS

The purpose of the Group is to represent the views of bus and coach passengers in 'Greater Exeter' in these areas of activity:-

1. Working with those responsible for the design and construction of the new Exeter bus station and its associated transitional arrangements, in order to ensure that the best possible facilities are provided.
2. Working with bus and coach operators and local planning and transport authorities in order to ensure that the most suitable bus and coach services are provided, in particular at an early stage in the construction of new developments.
3. Working with bus and coach operators and local planning and transport authorities in order to ensure that bus and coach services are reliable, economical and comfortable, thereby promoting patronage and reducing congestion and vehicle emissions on roads in the area.

We will do this by:

1. Surveying the views of bus and coach passengers and bringing issues raised to the attention of the relevant parties.
2. Monitoring services in the area.
3. Working to ensure timetable leaflets and booklets and route maps are clear and readily available and timetables are displayed conveniently at all stops.
4. Encouraging the introduction of real-time arrival information (both on-line and at key stops) and on-board announcements of stops.
5. Encouraging the use of smart ticketing and through ticketing.
6. Campaigning for routes and stops that meet people's needs for work and leisure travel.
7. Campaigning for value for money fares.
8. Campaigning for buses and coaches that are good quality, clean, with low emissions and facilities that passengers want.
9. Campaigning for buses and coaches that meet the needs of passengers with physical, mental or age-related disabilities.
10. Campaigning for high quality waiting areas and shelters with appropriate facilities.